Telstra Security Target Operating Model

Transform the "what, when, where and how", when implementing and operating security in your evolving organisation

Key Features

Examine your organisation's current practises.

Identify the areas of duplication, gaps, deficiencies and successes.

Define where you need to make improvements.

Educate and upskill your people, partners, and suppliers for improved collaboration.

Test your people, processes, and technologies in a controlled manner.

Develop a programme to maintain preparedness and drive greater business resilience.

How have your security systems and operations developed?

Information and Security teams are becoming a key function in organisations today both in terms of protecting key information and systems and facilitating and assuring organisational change and transformation. Often however security teams have evolved naturally out of IT or compliance and are not as close to business goals as they should be.

Our Security Target Operating Model has been refined using our extensive experience working with organisations in multiple industries and sectors.

It not only combines the essential tasks the whole organisation needs to carry out but is aligned to industry best practice.

We will assess your organisation and help improve the way in which you enable security. We take into context your industry, people, processes, and the technology you have in place and develop an operating model that is aligned to your business objectives.

Service Objectives

Using experience and expertise, our consultants examine and advise on every part of your organisation's security operations with business context at the heart.

Baseline

Knowing the status of your security operations will provide you with a baseline, informing analysis for suitable development.

Analysis and Customisation

No two organisations are the same. We always ensure that our Target Operating Model is suitable for your purpose and customised to your business.

Remediation and Development

Improving security operations will require change. We will work with you to design and develop realistic remediation plans and support you in promoting buy-in.

Strategy and Implementation

Security needs strategy to work. We can help you integrate the Target Operating Model into your business strategy to ensure sufficient resources are garnered to maintain security.

What Telstra Will deliver

The highlights of our Target Operating Model offering include:

Current State Assessment

All businesses are different and operate in their own way, in their own industry and sector, but by benchmarking and baselining against our Target Operating Model, you will build a view of where security practises are missed, inadequate, duplicated, or sufficient.

Aligned to general industry best practise, our Current State Assessment will provide an overarching view of your security operations across the whole organisation and identify areas for improvement.

Custom Model Design

Whilst some organisations may be content with understanding their current state, many organisations will utilise the findings to seek to improve security systems and operations.

We will customise the Target Operating Model so that it is aligned to your current and future state needs. This will take the form of a conceptual model along with evaluations of real world model options to meet your key outcomes.

We will then work with the organisation to design a prioritised road map to uplift your security operations to the desired state.

Implementation

Telstra's expertise ranges across a number of security service domains. The gaps and improvements identified to produce your custom model may require expert knowledge and experience for implementation.

Our consultants and partners can assist with any part of uplifting your security in line with your Target Operating Model.

This could include but is not limited to: Security consultancy and professional services, technical solutions (e.g. security tooling and Microsoft solutions), assurance testing services, and cyber incident response capabilities as well as the in or outsourcing of security services.

Strategy and Integration

A change in the security model should not exist in isolation. While the security department may have defined its own internal strategy, is important to ensure this is beneficial to and aligned with business objectives.

Once your Target Operating Model has been designed, we will work with you to ensure that its objectives support your business objectives. We can provide assistance in integrating the Target Operating Model into the information security and business strategies.

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Why Telstra?

We provide subject matter experts and professionals with CISO-level experience to lead workshops and carry out analysis.

We're not just focused on the technology solutions; we help you address the governance, risk and compliance activities necessary to improve your security posture.

We offer a pragmatic approach, shaped by over 20 years of experience delivering transformation across large, medium, and small enterprises.

We are an independent Professional Services Consultancy offering tailored advice to meet your individual needs and can provide expert support whenever you might need it.

Contact your Telstra account representative for more details.

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